



# SECURECLAIM

Connecting Providers to their patients... Anytime... Anywhere.



SecureClaim is a full featured web-based practice management solution that seamlessly integrates with both clearinghouse and electronic medical record solutions to bring unparalleled simplification and efficiency to the practice. Best in class reporting capabilities provide an unlimited number of views of the revenue cycle which can assist in problem solving and providing a better understanding of revenue cycle results.

SecureClaim supports multiple provider types including medical, dental, allied health, and ambulance. The integrated clearinghouse solution supports billing for professional, dental, and institutional claims.

## FASTER PAYMENTS AND REIMBURSEMENTS

SecureClaim allows you to send and collect payments electronically, cutting down on processing times

## KEEP RECORDS UPDATES & ACCESSIBLE

SecureClaim makes it easy to update your records, as you gather and update patient data through an integrated system. When you need to look into the status of a patient's bills or insurance claims, it's easy to run a simple search and open a document. Our solution provides the ability to run reports, helping you to review your financial records, upcoming appointment calendar, and more.

## AUTOMATION

SecureClaim can help your office run more smoothly and cut down the time doctors and other clinical staff spend completing paperwork and gathering patient data. This allows clinicians to spend more time on patients — resulting in improved patient outcomes.

■ **Clearinghouse** - Transaction processing includes payer acknowledgments, claim status, eligibility, authorizations, and attachments. Integrating the use of most ANSI X-12 transactions into the revenue cycle allows the provider to complete tasks at any point in the revenue cycle needed to run an efficient practice.

■ **Patient Registration** - SecureClaim simplifies the task of registering patients by enabling the provider office to check eligibility from the schedule prior to a patient's visit. The eligibility transactions can be leveraged to create patients within the application which accelerates the check-in process by reducing data entry.

■ **Super Bill** - SecureClaim provides an electronic super bill that can be customized to the provider needs which improves billing productivity. If you use an electronic medical record that is integrated with SecureClaim, the encounter, CCDA and can be accessed to assist with the coding process. The clearinghouse also promotes interoperability and provides the capability to import HL7 data from other electronic medical records that are not fully integrated.

■ **Coding** - SecureClaim insures you are billing from a current library of procedure, modifier, and diagnosis codes. An ICD-9 to ICD-10 lookup solution assist the provider with payer specific coding challenges. SecureClaim promotes real time "clean claims" by including payer specific business rules and an LCD procedure - diagnosis rules engine to insure a high first pass payment rate.

- **Denial Management Follow Up** - A combination of the practice management system and clearinghouse workflows allow the customer to complete best in class denial management tasks. SecureClaim provides a library of payer specific appeal forms which prepopulates the forms which reduces the cost and time to appeal. Claim notes provides a detailed history of the steps taken to complete follow up. Categories of follow up can be color coded which provides a simple method to visually display the categories of follow up. Messaging further compliments the follow up process by giving team members and managers a simple way of distributing task and asking questions about open items.
- **Charge Master** - The system provides a flexible charge master and supports maintaining a charge master which is used as the billed charge amount to the payer.
- **Payer Fee Schedule** - Load payer specific fee schedules. SecureClaim has a robust contract compliance solution which is used to ensure the payer has paid correctly.

## What you get from Inmediata:



### Un-paralleled support

- ✓ Once call resolution on 99% of all issues.
- ✓ Direct access to a dedicated team for customer and technical support.
- ✓ Support provided by phone, internet, chat and in person.
- ✓ Online or onsite training.
- ✓ No set up or implementation fees.



#### EXPERIENCE

Over 15 years supporting more than 300 provider specialties



#### SCALE

More than 10,000 customers



#### AVAILABILITY

24/7 access using cloud-based application



#### COMPLIANCE

Compliant with HIPAA, CMS and ONC requirements



#### VALUE

No costly systems & servers to purchase



#### SECURITY

Industry leading security with our data safely stored in the cloud.

## CERTIFICATIONS

