



# SECURE TRACK

Beyond the **transmission**, an **analytical solution**.



SecureTrack is a full featured clearinghouse solution that seamlessly integrates with both practice management system and electronic health record solutions to bring unparalleled simplification and efficiency to the practice. SecureTrack supports multiple specialty types including medical, dental, allied health, ambulance, and hospitals. SecureTrack also supports billing for professional, dental, and institutional claims.

Our clearinghouse solution reduces your cost of doing business by taking full advantage of the ANSI X12N transaction set.

## EFFICIENCY

Our Clearinghouse solution allows you to catch and fix claim errors in minutes rather than days or weeks. Resulting in fewer denied claims and significantly higher claim success. Submit all your claims at once in batch instead of submitting them separately one at a time.

## RAPID CLAIMS PROCESSING

Filing claims electronically can reduce reimbursement times to under ten days. Our solution reduces human error and the need to manually re-key transaction data over and over at each payer's. Using our clearinghouse greatly simplifies and speeds up your claims processing.

- **Verify eligibility of the patient** – SecureTrack supports eligibility verification in real-time or in batch.
- **Generate a claim for submission** – SecureTrack supports a direct data entry solution for both professional and institutional claims that allows you to create an electronic claim without using a practice management system.
- **Apply business rules to claims** – SecureTrack applies both X12N syntax and payer specific rules to the claim prior to submission to the Payer. These validations increase the first pass submission rate.
- **Review Claim status report** – Get real time updates to claim status including claim receipt acknowledgements, rejections with detailed rejection codes, and payment. Repair defects and resubmit claims within SecureTrack to shorten payment cycle times.
- **Simply insert attachments** – SecureTrack provides an efficient payer specific claim Attachment solution. The attachment is indexed to the claim. The claim is submitted in the X12N 837 form and the attachment is sent separately. The payer can then easily find the attachment during processing using the indexing solution. Providers receive confirmation of receipt of the claim and the attachment.
- **Automate file transactions** – SecureTrack supports multiple secure data exchange protocols including Secure File Transfer Protocol (SFTP) and webservices for seamless integration with the practice management or health information system. SecureTrack can support both X12N and HL7 financial and clinical transactions.
- **Payment matching** – SecureTrack matches claims to payments reducing manual work and research. The workflow solution allows users to group similar claims for denial follow up. Manage the clearinghouse process using analytics – SecureTrack offers a robust dashboard solution to view, analyze and explore data. Preconfigured dashboards provide reporting on demand to help you optimize your revenue cycle.

***The #1 Clearinghouse solution in the island.  
Connected to 100% of the payer market.***

## What you get from Inmediata:



### Un-paralleled support

- ✓ One call resolution on 99% of all issues.
- ✓ Direct access to a dedicated team for customer and technical support.
- ✓ Support provided by phone, internet, chat and in person.
- ✓ Online or onsite training.
- ✓ No set up or implementation fees.



#### EXPERIENCE

Over 15 years supporting more than 300 provider specialties



#### SCALE

More than 10,000 customers



#### AVAILABILITY

24/7 access using cloud-based application



#### COMPLIANCE

Compliant with HIPAA, CMS and ONC requirements



#### VALUE

No costly systems & servers to purchase



#### SECURITY

Industry leading security with our data safely stored in the cloud

## CERTIFICATIONS

