

Company Snapshot

Carolina Cardiovascular Institute

- Location: Carolina, P.R.
- Customer: since 2016
- Specialty: Cardiology
- Volume: 40+ patients a day



Challenges

- Denial Management
- Cash Flow
- Reporting
- Not enough administrative resources
- Too much administrative work without a return



Results

- Denials are worked daily
- Increased cash
- Detailed analytics
- More time for patient care
- Reduced overall operating expense

Inmediata has given us the tools to better manage our organization and allocate our resources to be more productive.

Thanks to Inmediata, we're now operating at an optimal level and have more time to care for our patients.

After implementing the SecureAR revenue cycle management solution offered by Inmediata, The Carolina Cardiovascular Institute increased revenue by 10%. The Cardiovascular Institute noted that a combination of the personal touch and team approach from experienced professionals providing one-on-one feedback resulted in increased revenue. Inmediata's SecureAR service has provided a peace of mind to the practice's staff so they can stop worrying about whether they're going to get paid to taking better care of their patient's.

THIS SUPPORT HAS MADE INMEDIATA A VALUABLE AND INDISPENSABLE EXTENSION OF THEIR MEDICAL PRACTICE SINCE 2016.

AS CMS BEGINS TO PAY PHYSICIANS FOR IMPROVED PATIENT OUTCOMES MORE TIME WITH THE PATIENT HAS NEVER BEEN MORE IMPORTANT. BY PARTNERING WITH INMEDIATA TO PROVIDE BILLING AND CODING SUPPORT, THE CARDIOLOGY INSTITUTE'S NOW HAVE MORE CLINICAL TIME WITH THE PATIENT AND WITHOUT WORRYING ABOUT HOW THEY'RE GOING TO GET PAID



*"Our medical practice provides care for a high volume of patients, we sometimes see over 40 patients a day. We decided to go with Inmediata to provide our coding and billing services which has reduced our administrative burden so we can focus on our patients. Inmediata's service has been good and the results have been excellent. We now shift resources towards higher paying activities surrounding patient care, which is like a **huge weight has been lifted from our shoulders!**"*



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THE RIGHT RCM PARTNER CAN HELP MEDICAL PROFESSIONALS KEEP TABS ON GOVERNMENT AND PAYER COMPLIANCE RULES. WITH INMEDIATA'S PROFESSIONAL BILLING AGENTS WORKING ROUND-THE-CLOCK, YOU GET PAID FOR THE SERVICES YOU PROVIDE.

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Monitoring our RCM all day long, having to visit payors and re-submit claims is time consuming and not always an easy task to complete. Outsourcing our RCM to Inmediata has exceeded our expectations and we can recommend Inmediata to other physicians with similar challenges.

We can count on Inmediata to do what they say they're going to do and we take care of the patients...it's that simple.

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Leave it to the experts! Many of Inmediata's best-run medical practices have partnered with us to provide SecureAR. Our service insures compliance with coding requirements and reduces your cost to bill the payor.

Want to learn more? Visit our website or call us to request a presentation of SecureAR and how we can help your practice today.